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Bon Secours physical therapy clinic moves to new location as part of $3M expansion project

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(https://richmondbizsense.com/wp-content/uploads/2026/07/richmond-hope-1-scaled.jpg)

Richmond Hope Therapy has relocated from Innsbrook to a larger space near Henrico Doctors' Hospital. *(Courtesy Bon Secours)*

A 20-year-old pediatric physical therapy clinic is on the move.

Bon Secours Richmond Hope Therapy opened July 27 in a new 10,000-square-foot space at 1604 Santa Rosa Road.

The new office is about twice the size of the practice's previous location at 4900 Dominion Boulevard in Innsbrook, which is about a 15-minute drive away and also in western Henrico.

The expansion comes amid growing demand for specialized care for children with physical disabilities and developmental issues. Cindy Richards, who leads the clinic, said the smaller size of the old location meant families with special-needs children have to wait months before they were able to get treatment at Richmond Hope.

"The expansion is to meet the needs of the community. We currently have a waiting list that is an average of eight months long, and I want to get that down to a reasonable amount (of time). By expanding I'm able to hire more staff who are able to offer our services to more patients," Richards said in an interview prior to the move.

The new Richmond Hope location has eight private treatment rooms, three more than what's available in the previous space. The separate rooms are important to tailor care for the needs of specific patients, Richards said.

"A lot of our children get overstimulated in a group setting, just because of their diagnosis. Or might have vision impairments and such where they need a darker room or something like that in order to have their treatment," Richards said. The gym is also going to be bigger in the new location.

Richards said the practice provides therapeutic care to about 450 children annually. Most are Virginia residents, though the clinic also sees out-of-state patients.

Prior to the relocation, Richmond Hope had two speech therapists, two occupational therapists and eight physical therapists with plans to further grow its team in the new space.

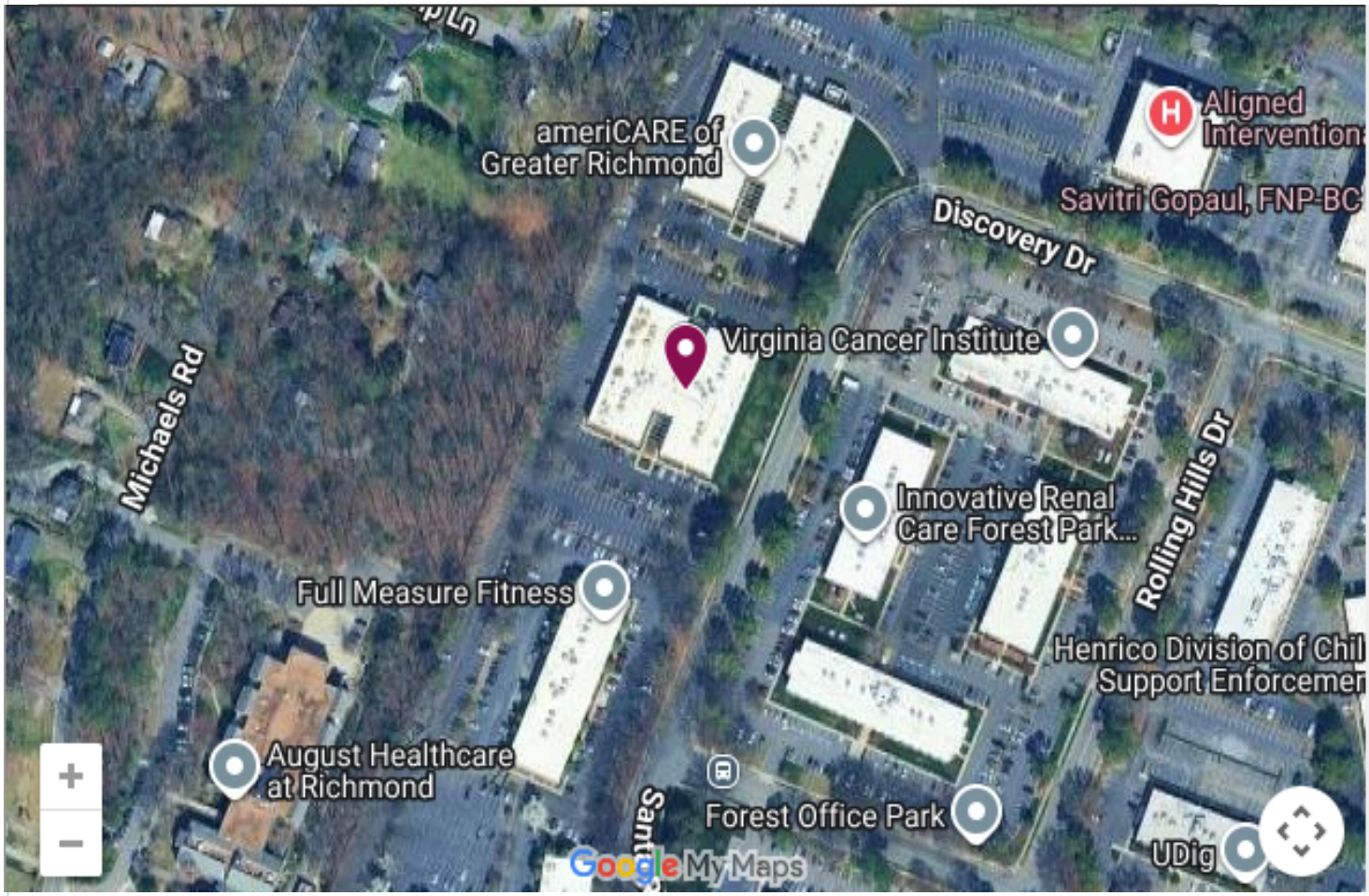
The expansion project is expected to cost $3 million, most of which Richards said was to be covered by a fundraising campaign to pull together $2 million toward the expansion. Richards said the donations are a key revenue source for Richmond Hope, because it is a small arm of a large health system with many competing capital needs.

"We couldn't do it without support from the foundation and donors. Being part of a large organization, when there's capital funds needed, if you need OR (operating room) lights or you need a new piece of therapy equipment, the OR lights are going to win every time," she said.

The project's general contractor is J. A. Heisler. PSH+ was tapped to handle the project's design.

Richmond Hope has a 10-year lease on its new location, which is a space within a medical office building near Henrico Doctors' Hospital.

Richmond Hope was founded by Richards in 2006, and acquired by Bon Secours in 2012. The practice moved to its previous location in 2008.



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